



ABN: 30 418 778 178  
 234 Centre Dandenong Rd.,  
 Cheltenham VIC 3192  
 Tel: 03 9585 7660  
 Email: returns@pillows.com.au

## CONDITIONS FOR ACCEPTANCE OF RETURN

Therapeutic Pillow International will accept product for return under the following conditions.

Product is received in mint condition and in the original packaging. Therapeutic Pillow International will only pay freight costs if the return is a result of a Therapeutic Pillow International error or product is damaged on receipt. Please call Customer Support on 03 9585 7660 for an authorisation number. Please refer to our website for our Terms and Conditions.

**Highlighted sections MUST be completed.**

Authorisation Number:	Issued by:
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REASON FOR RETURN	TPI USE ONLY
	Return Code:
	Credit Processed #                      Date:    /    /
	Declined: Reason Code:
	Customer Advised: Ref:                      Date:    /    /

Packaging your Return. Please complete the following:

Customer Number	
Customer Name	
Customer Address	
Invoice #	
Product	

Please include this packing slip with your return. Product returned without this accompanying documentation will not receive a credit.

Return Goods to: Therapeutic Pillow International Distribution Centre  
 234 Centre Dandenong Road  
 Cheltenham VIC 3192